



Physician  
Transcription  
Services, LLC  
(A subsidiary of POWM)

May 16, 2005

To Whom It May Concern:

I am writing this letter to you to tell you of how great my experience has been in hiring Reliable Tax & Accounting to do our accounting and payroll. Perhaps just like you, I debated and debated on having someone else take on this job of doing our accounting and payroll. Mainly, this procrastination was due to the thought of having the additional expense to my company. This didn't make sense to me at first and is probably why I fought doing it so much. I mean think about it, paying someone to manage our money...that just didn't make sense to me and seemed so out of my league.

I am here to tell you that I could not have been any more mislead by my gut. Once I met with associates at Reliable Tax & Accounting (RTA), I had a lot of questions answered and fears calmed. They were able to show me the time I was spending processing weekly payroll, accounts receivables, and accounts payable. This was valuable time I was losing to my business, the business I wanted to be in...not accounting. Accounting is a big part of having a business and a very important part to say the least, and that is why I realized that allowing RTA to manage this part of my business was the best decision I could have made.

Their prices were fair to say the least and the confidence I now have in the quality of my accounting is invaluable. I no longer have to spend long office hours trying to make payroll deadlines, as well as no longer having to spend late office hours playing catch up on accounting. I now have the time during office hours to run my business with satisfaction and no longer have to play Accountant and Executive Director. Medical transcription is a business I love to manage and thanks to RTA, I can continue to do this with high satisfaction from my customers and have plenty of time to focus on growing my business.

Sincerely,

Darleen Holland  
Executive Director  
Physician Transcription Services

P.O. Box 8005 · Kentwood, MI 49518  
Phone (616) 656-9502 · Toll Free: (800) 290-5515 · FAX: (616) 656-9503